



INTERNATIONAL UNION  
OF RAILWAYS

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**Special Conditions of International Carriage (SCIC)  
for Journeys using Non Integrated Reservation Tickets (NRT)**

**International (Master) version**  
(as of 11 December 2022)

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## GLOSSARY

Term	Definition
Accommodation	One accommodation unit where train category or class is specified.
Assistance dog	A dog that has been or is being trained as a guide dog, hearing dog or service dog and is in service/in duty during the travel.
Carrier	The function undertaken by the organisation which actually carries the passenger or takes responsibility for transporting the passenger on-board trains or other modes of transport. Contractual carrier (railway undertaking) with whom the passenger has concluded the contract of carriage pursuant to the CIV Uniform Rules.
Choice of route	When there is a choice of route, the journey must be made by one of the routes shown.
CIT	International Rail Transport Committee [Comité international des transports ferroviaires].
CIV Uniform Rules	Uniform Rules concerning the Contract of International Carriage of Passengers by Rail.
Class	Service level of travel with defined comfort (e.g., Business, 1 <sup>st</sup> class, 2 <sup>nd</sup> class).
Contract of carriage	Contract of carriage which covers the carriage of the passenger from his departure point to his destination point within the scope of the options agreed by the carriers. According to GCC-CIV/PRR no 4.4. one ticket represents one contract of carriage. Under certain circumstances several tickets represent one single contract of carriage as through-tickets. See GCC-CIV/PRR no. 4.5 and 4.6 as well as no. 5.2.2 below.
Cross referencing	Technology which allows documents which are marked as being a through ticket (single contract of carriage) by using electronic document numbering 1/3, 2/3, 3/3. The term “page numbering” is used in UIC leaflet 918-2.
Departure point	Railway station, bus station or a port. Includes stops of trains, buses or vessels. Departure point may also be a specific region, a specific country or a frontier point.
Destination point	Railway station, bus station or a port. Includes stops of trains, buses, or vessels. Destination point may also be a specific region, a specific country, or a frontier point.
Domestic section	A section which only involves one country.
Domestic ticket in foreign sales	Tickets issued for domestic routes in another country.
e-ticket	Ticket held as an electronic data record capable of being transformed into legible written symbols. Several data records form a single contract of carriage when they are issued as a single (through) ticket.
EWT	East West traffic Tickets
General Conditions of Carriage (GCC)	General Conditions of the carrier(s) prepared in the form of general terms and conditions or tariffs legally in force in each railway undertaking or shipping company and which become, by the conclusion of the contract of carriage, an integral part of it.
GCC-CIV/PRR	General Conditions of Carriage for Rail Passengers (available at <a href="http://www.cit-rail.org/en/passenger-traffic/cit-documentation/">http://www.cit-rail.org/en/passenger-traffic/cit-documentation/</a> ).

<b>Term</b>	<b>Definition</b>
GDPR	General Data Protection Regulation
IRT	(Integrated Reservation Ticket) Tickets which are issued as international or national coupons and in which compulsory reservations for a specific train are integrated. An IRT cannot be issued to/from a frontier point.
International ticket	Ticket which is issued for continuous sections in at least two countries or from a frontier point to a destination point in another country. They may be supplemented by national tickets for connecting journeys to the departure point and from the destination point and linked to form a single (through) ticket. For details see no 5.
Interruption of journey	Any discontinuation of journey except for a transfer from one train to another successive train.
Issuing undertaking	Organisation concluding the contract of carriage on its own behalf or in the name of and for the account of another carrier which issues the ticket and receives the payment. The issuing undertaking is indicated on the ticket with its 4-digit RICS code and, where appropriate, its symbol/logo.
Means of payment	The fare may be paid by cash or by other means. Payment by other means may be by bank card or post office card (payment cards and debit cards), credit cards and charge cards (Visa, MasterCard, Euro-card, American Express, Diners). The fare may likewise be invoiced, or payment made using secure internet-based payment systems.
NRT	Non (integrated) reservation ticket Tickets which are issued as international or national coupons without a compulsory integrated reservation.
Offer	A product sold by an issuing undertaking for a specific tariff with defined conditions of use.
Participant ticket	Paper or card document for members of a group travelling together.
Passenger	The person who travels or who intends to travel using the ticket in question.
PNR	Passenger Name Record A record in the database that contains the information of a passenger, or a group of passengers travelling together.
PRM	Person with Reduced Mobility According to PRR, this means any person whose mobility when using transport is reduced due to any physical disability (sensory or locomotory, permanent or temporary), intellectual disability or impairment, or any other cause of disability, or as a result of age, and whose situation needs appropriate attention and adaptation to his or her particular needs of the service made available to all passengers.
PRR	Regulation (EC) 2021/782 of the European Parliament and of the Council of 29 April 2021 on rail passengers' rights and obligations.
Online purchase/sale	Ordering tickets or purchase online including payment and printing of the ticket online.
RID	Regulation concerning the International Carriage of Dangerous Goods by Rail (RID – App. C to COTIF)
Reservation ticket	Document which holds a reservation. A reservation ticket is not a travel ticket unless it is a "ticket + reservation".
RPT	Rail Pass Ticket. E.g. Eurailpasses, Interrail passes, national passes.

<b>Term</b>	<b>Definition</b>
Single commercial transaction	According to GCC-CIV/PRR no 4.6: Purchase of one or more tickets at the same time and through the same distribution channel according to the carrier's timetable proposal, leading to one single payment.
Standard Fare	The normal price without any reduction.
Special Conditions of International Carriage (SCIC)	Conditions which carriers set down, individually or jointly, for certain international routes or for an international market union to supplement the general conditions of carriage GCC-CIV/PRR.
SCIC-EWT	Special international conditions of carriage for journeys using East-West-Traffic Tickets
SCIC-IRT	Special international conditions of carriage for tickets with integrated reservations.
SCIC-NRT	Special international conditions of carriage for tickets without integrated reservations.
SCIC-NT	Special international conditions of carriage for journeys using Night Trains
SCIC-RPT	Special international conditions of carriage for rail pass tickets.
Service charges	Charge which may be made by the issuing undertaking (or its agents) for issuing the ticket. It must be shown on the ticket itself or stated on a separate document.
Substitute carrier	A carrier who has not concluded the contract of carriage with the passenger but to whom the carrier has entrusted the execution of the rail carriage contract in total or in part. See Article 3b CIV. Substitute carriers are not shown with their 4-digit RICS code on the tickets.
Successive carrier	Carrier in a chain of carriers who perform the contract of carriage with the passenger and who are liable for the performance of that contract. Successive carriers are shown with their 4-digit RICS codes on the tickets.
Supplementary ticket	Ticket which is issued in addition to the travel ticket(s) and which is used for change of class of travel, change of carrier, change of itinerary, supplements and boarding passes.
Tariff	Fare related to a certain offer for transport by train
Through ticket	See "contract of carriage".
Ticket	<p>The ticket is the proof of the contract of carriage between the contractual carrier and the passenger. The ticket can be evidenced either electronically or physically or both. It has important legal implications especially as regards the rights and obligations of passengers in the PRR regulation and international railway laws.</p> <p>The ticket itself displays details of the product/products to which the passenger is entitled, including main commercial and legal terms and conditions, or the details may be referenced in another format to which the passenger can refer (e.g., an e-mail confirmation or website).</p>
Train category	The category of service and traffic operation of a train (e.g., regional trains, EuroCity, EuroNight, high-speed trains).
Travel agency	A point of sales accredited by the issuing undertaking for the sale of railway tickets to passengers.
UIC	International Union of Railways (Union internationale des chemins de fer).

## ABBREVIATIONS

Abbreviation	Meaning
CIT	International Rail Transport Committee [Comité international des transports ferroviaires].
EWT	East West traffic Tickets
GCC-CIV/PRR	General Conditions of Carriage for Rail Passengers (available at <a href="http://www.cit-rail.org">www.cit-rail.org</a> ).
GDPR	General Data Protection Regulation
IRT	Integrated Reservation Ticket
NRT	Non (integrated) reservation ticket
PNR	Passenger Name Record
PRM	Person with Reduced Mobility
PRR	Regulation (EU) 2021/782 of the European Parliament and of the Council of 29 April 2021 on rail passengers' rights and obligations.
RID	Regulation concerning the International Carriage of Dangerous Goods by Rail (RID – App. C to COTIF)
RPT	Rail Pass Ticket, e.g., Eurail passes, Interrail passes, national passes.
SCIC-EWT	Special international conditions of carriage for journeys using East-West-Traffic Tickets
SCIC-IRT	Special international conditions of carriage for tickets with integrated reservations.
SCIC-NRT	Special international conditions of carriage for tickets without integrated reservations.
SCIC-NT	Special international conditions of carriage for journeys using Night Trains
SCIC-RPT	Special international conditions of carriage for rail pass tickets.
UIC	International Union of Railways (Union Internationale des Chemins de fer).

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## **1 Statutory basis for carriage**

### **1.1 International traffic**

Carriage is subject

- to the “Convention concerning International Carriage by Rail (COTIF) of 1999 and its Appendix A the “Uniform Rules concerning the Contract of International Carriage of Passengers by Rail (CIV)” as well as its Appendix C the “International Carriage of Dangerous Goods by Rail (RID)”.
- in so far as it is applicable in the various countries and to the services in question, to Regulation (EU) 2021/782 of the European Parliament and of the Council of 29 April 2021 on rail passengers’ rights and obligations (PRR) including the CIV Uniform Rules in the version of Annex I to the PRR,
- to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regards to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation).
- to the General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR), to be found at <http://www.cit-rail.org/en>.
- to these Special Conditions of International Carriage (SCIC-NRT) together with the various carrier’s special conditions of carriage (these include common conditions of carriage for several modes (local transport operators consortium).
- to the law to which a carrier by sea is subject and to the special conditions he lays down for maritime sections in mixed rail/sea carriage.
- for international journeys for which a part of the route or the entire route is travelled with a bus, the carriage by bus is subject to Regulation (EC) No 181/2011 of the European Parliament and of the Council of 16 February 2011 concerning the rights of passengers in bus and coach transport. In so far as these SCIC-NRT conditions contain rules that benefit the traveller more, these are applied in addition.

### **1.2 Domestic traffic**

Tickets for journeys between points within a single country which are issued outside that country, and which do not form part of an international journey, are subject:

- to the “Convention concerning International Carriage by Rail (COTIF) of 1999 and its Appendix A the “Uniform Rules concerning the Contract of International Carriage of Passengers by Rail (CIV)” as well as its Appendix C the “International Carriage of Dangerous Goods by Rail (RID)”.
- in so far as it is applicable in the various countries and to the services in question, to Regulation (EU) 2021/782 of the European Parliament and of the Council of 29 April 2021 on rail passengers’ rights and obligations (PRR) including the CIV Uniform Rules in the version of Annex I to the PRR,
- to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regards to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation),
- to the national law applicable,
- to the General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR) in so far as the carrier has declared he will apply them. To be found at <http://www.cit-rail.org/en>,



- to these SCIC-NRT and the contractual carrier's conditions of carriage for domestic traffic, supplemented as appropriate.

The SCIC-NRT takes precedence over the domestic regulations for international and national tickets (issued by another carrier).

This document contains common conditions for participating Carriers. Each Carrier may define additional or different conditions as long as these Conditions are published and available to passengers.

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## **2 Introduction and publication of the Special Conditions of International Carriage**

Publication of details of the introduction, amendment or withdrawal of the Special Conditions of International Carriage is to be in accordance with the national law to which the participating carriers are subject.

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## **3 Composition of the Special Conditions of International Carriage**

This information comes as a reference to point 4.2 GCC-CIV/PRR.

The Special Conditions of International Carriage consist of the SCIC-NRT together with those special conditions of carriage of the participating carriers which depend on trains or offers.

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## **4 Participating carriers**

Appendix 1 to these SCIC-NRT shows the list of the carriers which participate in it together with their carrier codes and their addresses. The addresses of their customer service departments are available online at: [www.cit-rail.org](http://www.cit-rail.org).

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## **5 Issuing-of tickets**

This information comes as a reference to-points 4 and 5.1 GCC-CIV/PRR.

### **5.1 In general**

Tickets, through-tickets if appropriate, are issued for

- individual passengers,
- groups of passengers,
- dogs held by passengers,
- bicycles held by the passengers.

In principle, a separate ticket is issued for each passenger/dog/bicycle.

One ticket may be issued to several passengers travelling together. The number of passengers must be indicated on the ticket.

The tickets have to mention the exact fare name. In case of a standard fare it is not necessary to mention the name.

Group tickets may be issued for a group of at least 6 passengers travelling together.

For groups, either

- a single group ticket and one participant ticket for every group member except for the group leader can be issued
- or
- an individual ticket can be issued for each group member.

Passengers with specific requirements may be required to make reservations for the corresponding additional services.

In function of the carriers' special conditions of carriage, and/or the offer and/or the sales channel, tickets are issued for named individuals or as impersonal tickets.

In function of the carriers' special conditions of carriage, non-integrated reservation tickets (NRT) are issued for named individuals or as impersonal tickets.

Return tickets are issued, with:

- outward and return journeys via the same route,
- outward and return journeys via different routes,
- return journey from a point different from the destination point of the outward journey,
- return journey to a point different from the departure point of the outward journey.

## **5.2 International tickets / through tickets**

5.2.1 International (crossfrontier) tickets are issued for a journey of

- one carrier or successive carriers serving the passenger's route in at least two countries
- one or more carriers, up to / from the border point

The passenger may cover one or more parts of the international journey with other valid ticket/s, which is/are accepted accordingly by the carrier's Special Conditions.

5.2.2 If, in the case of No. 5.2.1 several tickets are sold in a single commercial transaction according to No. 4.6 GCC-CIV/PRR they constitute a through ticket documenting a single contract of carriage. This applies to a combination of tickets issued under this SCIC NRT as well as to a combination of tickets issued under this SCIC NRT and under a nationwide domestic tariff if together, they cover the whole international journey of the passengers.

5.2.3 Exception: Deviating from No. 5.2.2, these tickets will not constitute a through ticket if

- a) the special conditions of the carriers involved state something different,
- b) the fact that the tickets represent separate contracts of carriage is mentioned on the tickets, or on another document or electronically in such a manner that allows the passenger to reproduce the information for future reference, and
- c) the passengers were informed of this prior to the purchase of the tickets.

## **5.3 Domestic tickets in foreign sales**

Domestic tickets in foreign sales are issued for routes in another country.

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## **6 Purchase of tickets**

### **6.1 Advance purchase**

The advance purchase period is no more than two months before their first day of validity. This limit may be extended to eleven months.

In exceptional cases, the advance purchase period may be reduced or extended according to technical or commercial constraints (for example, change of timetable or for special offers).

Minimum and maximum time limits for advance purchase may apply to special offers and/or certain routes.

### **6.2 Offers which may only be sold via certain sales channels**

Special conditions of carriage may apply to offers which are only available via certain sales channels.

Sales of tickets can be made through different sales channels, via the Carriers' points of sales, travel agencies or Distribution partners' points of sales.

The Carrier's sales conditions always take precedence over any Distribution partner's conditions (whether it is a different railway, a travel agency, etc.).

Payment must be made in accordance with the procedures permitted by the issuing undertaking.

Tickets can be issued in different forms:

the ticketing mode must always be chosen according to the Carrier's ticketing conditions and the Distribution partner's technical limitations.

### **6.3 Online sales**

If carriers sell tickets online, the conditions below are to apply.

6.3.1 Online sales are made via the internet and as appropriate via the carriers' or travel agencies' sales points.

6.3.2 Tickets sold online which are issued on paper are to contain a security certificate.

6.3.3 E-tickets which only consist of an electronic record may be

- held on electronic data media containing chips
- held on other electronic data media held by the passenger
- held as a passenger name record (PNR) on paper or electronically (manifest on list)

6.3.4 Payment is to be made online for bookings which passengers make via the internet.

6.3.5 The conditions of the issuing point in question apply to online issue by the carriers' sales points or authorised travel agencies.

6.3.6 Online paper and e-tickets are issued at least for one named individual as personal tickets.

This is achieved by linking the personal data in the record with the data on the card entitling the passenger to a reduction, the charge card, credit card or an official identity document with a photograph, as appropriate.

6.3.7 As a minimum the passenger must supply the issuing undertaking with the following customer data:

- Family name, first name
- e-mail address
- payment data (for example, type of card, account number, sort code, IBAN, BIC, etc.)

6.3.8 The terms of issuing and usage are given in the special conditions of carriage of the carrier.

6.3.9 Online paper tickets and e-tickets are not transferable. They are only valid in conjunction with the payment card used as identification when booking or with an official identity document with a photograph. The passenger named on the ticket must be the same as that of the official identity document.

6.3.10 Payment must be made in accordance with the procedures permitted by the issuing undertaking.

6.3.11 Online paper and e-tickets are issued to children travelling alone in accordance with the conditions which the carrier notified to the issuing undertaking.

6.3.12 Exchange and refund (linked to point 5.2.5 GCC-CIV/PRR)

Exchange, and refund of online paper tickets and e-tickets may only be made via the portal or as appropriate via the carrier who issued the tickets.

The carriers' special conditions of carriage apply to the exchange, and refund of online paper tickets and e-tickets.

#### **6.4 Tickets for groups.**

All details for Group Travel can be found under point 12.4.

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### **7 Period of validity of tickets**

Tickets are in general valid 4 days including the first day of validity (for example 1<sup>st</sup> day of validity 01/04/year, last day of validity 04/04/year).

Nevertheless, issuing undertakings may issue tickets with a shorter period of validity in their special conditions of carriage.

As an exception, for issuer LG, LDZ and TCDD, the period of validity of tickets is 15 days.

On a bilateral basis, tickets with a longer validity can be issued.

Validity begins on the day shown on the ticket.

The ticket's first day of validity counts as a full day. Passengers may start their journeys on any day on which their ticket is valid at their discretion, but passengers must finish their journeys on a train which is timetabled to arrive at their destination point by 24.00 hours on the last day of validity.

The period of validity may be extended by maximum the validity period of the original ticket without charge if the ticket cannot be used within its period of validity for unavoidable reasons (illness, serious accident, etc.) The conditions of the carrier, to whom the request is made, are applicable.

Tickets for offers linked to specific trains are only valid on the date and in the train shown on the ticket.

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### **8 Reservation and allocation of accommodation**

This information comes as a reference to point 5.1.4 GCC-CIV/PRR.

A reservation guarantees a passenger accommodation. The carriers' special conditions of carriage lay down the conditions in which reservation is possible or, as appropriate, compulsory, and how reservation tickets are to be issued. Timetables are to indicate trains for which reservation is compulsory.

Reservations may only be requested eleven months before the beginning of the journey at the earliest. Accommodation is allocated in accordance with each carriers' conditions.

The Special Conditions of Night trains specifies the conditions for the reservation of couchettes and sleeper berths.

#### **8.1 Reservation fee**

The carrier may make a charge for each reservation. The charge may depend on the class of travel, the category of service or the sales channel. See point 12.2 for the use of whole compartments.

#### **8.2 Use of the reservation**

A reservation ticket will be issued for every reservation.

A reservation ticket is only valid with the associated travel ticket on the days, trains, carriages and seats indicated. Carriers may insist that a travel ticket is purchased at the same time as the reservation.

Accommodation is allocated in accordance with each carriers' conditions. Train staff may permit passengers without reservations to travel on trains with compulsory reservation if there is accommodation available.

In exceptional circumstances, train/carrier staff may allocate accommodation other than that shown on the reservation ticket.

Reserved accommodation is to be claimed within 15 minutes of departure from the station from which the reservation applies; if this is not done the entitlement to accommodation expires.

Passengers may indicate that an empty seat is occupied. Should passengers leave seats without a clear indication of occupation, they are to lose claim to them.

### **8.3 Exchange and refund**

In principle, passengers may not exchange reservations for seats.

Reservation fees for seats will not be refunded.

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## **9 Use of tickets**

This information comes as a reference to point 6.2 GCC-CIV/PRR.

### **9.1 Special charges/supplements**

Special charges/supplements may apply to the use of certain trains or coaches (sleeping cars, couchette coaches, seated coaches, etc.).

Where there is a choice of route, the journey must be made by one of the routes shown. Changing during travel from one route to another route shown in the routing field is not permitted.

Handwritten international and national tickets are only valid if they are stapled into a cover.

Outbound halves of return tickets become invalid after the inbound journey has started.

Carriers may require passengers to take specific actions prior to departure in order to consider tickets validated (e.g., stamping.) These conditions are to be mentioned in the Carrier's Special Conditions of Carriage.

<b>Carrier</b>	<b>Condition</b>
Trenitalia	Tickets issued by Trenitalia in Italy must be validated before the start of the journey. After having been date-stamped, these tickets are valid on Trenitalia trains for maximum of 4 hours.
SNCF	Tickets issued by SNCF in France must be validated before the start of the journey. After having been date-stamped, these tickets are valid on SNCF trains maximum of 24 hours

### **9.2 Surcharge for travellers without a valid ticket**

Passengers who cannot produce a valid ticket during ticket inspection must purchase a ticket for the route section operated by the carrier in question pursuant its conditions.

If a passenger can purchase a through ticket for the border crossing journey, he might have to pay a supplement on top of the fare. The regulations governing these scenarios are detailed in the carriers' Special Conditions of Carriage.

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## **10 Interruption of journey**

This information comes as a reference to point 6.2.5 GCC-CIV/PRR.

In principle, passengers may interrupt their journeys as often as they please without formality within the period of validity of the ticket.

The carriers' special conditions of carriage may provide for exceptions for certain offers.

The period of validity is not extended to take account of interruption of journey.

Passengers may only resume their journeys at the point their journeys were interrupted or at a point further along the route they have not yet travelled.

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## **11 Amendment of the contract of carriage**

### **11.1 Change of route**

In general, changing the routing of international and national tickets is permitted. Carriers may however prohibit changes of route in their conditions of carriage.

### **11.2 Change to a higher class of travel or to a higher class of train**

In general, passengers holding international and national tickets may change to a higher class of travel, a higher service category or to a higher class of train. . A charge for this change may be applicable. Carriers may however prohibit changes to class of travel or to a higher class of train.

No extra charge will be raised if an accommodation in a higher class or category of service is allocated for reasons within the responsibility of the carrier.

If passengers have their allocated in a lower class or category of service, the train crew will certify that on the ticket, reservation ticket or on an appropriate receipt. The difference in price will be refunded in accordance with the carriers' special conditions of carriage.

### **11.3 Change of carrier**

In principle, where several carriers serve a section of route in parallel, passengers may not travel with a different Carrier than that indicated on their ticket. Individual carriers may permit change of carrier under special conditions; the details are then specified in their special conditions of carriage.

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## **12 Offers**

The carriers' fares are based on a single journey in the classes of train, classes of travel and service categories they offer.

The principles governing reductions from these basic fares are laid down below. If, and under what conditions, carriers offer further reductions is laid down in their special conditions of carriage.

Carriers are to publish details of fares in accordance with the provisions of the applicable national law.

### **12.1 Calculation of fares**

Fares are calculated on basis of the tariff valid on the day of issue of the ticket by adding together the fares for the various participating carriers' sections. The tariff currency is Euro (€).

The fare set by the carrier will be charged for single journeys.

For return journeys via the same route, twice the fare for the single journey will be charged, or if appropriate, a special fare set by the carrier for the complete return journey.

For return journeys via different routes:

- If the same carrier is used for the out- and inbound journey, the sum of the fares for the single journeys out- and inbound will be charged, provided there is no special fare for the complete return journey.
- If different carriers are used for the out- and inbound journey, the fare for each leg will be set by the carrier in question.

For return journeys where the inbound journey starts from a point different from the destination of the outbound journey or an inbound journey to a destination other than the departure point of the outbound journey, the sum of the single fares for each leg will be charged.

Individual carriers may apply special provisions for calculating fares to national tickets; these provisions are shown in the special conditions of carriage.

## 12.2 Particular fees

The fees and charges (local supplements, port taxes, etc.) shown in the special conditions of carriage of the various carriers will be added to the standard fares. Reductions allowed from standard fares (including reductions for children) do not apply to additional fees and charges subject to the carriers' special conditions of carriage providing otherwise.

Exclusive use of a whole compartment is permitted provided tickets and a reservation ticket are bought for all the accommodation in the compartment. Only the actual passengers may take advantage of the reductions they may be entitled to. The standard fare is to be paid for all the other accommodation in the compartment.

## 12.3 Reductions for children

The principles for reductions for children are set down below.

For the purposes of this provision, the criterion for the age of a child is its age on the day the journey has begun. The ticket held by the accompanying person is valid for the carriage of children free-of-charge unless mentioned otherwise under 12.3.1.

Children under four (or six) (exceptions see 12.3.1) years of age accompanied by an adult are carried free-of-charge, however if a seat reservation is wished or needed, this has to be paid.

Children under twelve years of age pay half the adult fare (child fare).

Where appropriate, a seat reservation is issued under the same conditions as for adults.

In some countries special conditions may apply to children travelling alone as well as accompanied by another person.

### 12.3.1 Rules for children's age

Carriers apply the following age limits for children reduction. For children traveling alone, the most restrictive rule is applied when travelling with an international ticket. This also applies for the age of the child attendant.

Carrier	Age limit				Comment	Comment on free travel with reservation
	Free travel under	Child discount under	Travelling alone over	Child attendant over		
ATTICA	4 years	16 years	18 years or 15 years with parent/legal guardian.	18 years	Infants under the age of 4 who do not occupy a bed/aircraft type seat	

Carrier	Age limit				Comment	Comment on free travel with reservation
	Free travel under	Child discount under	Travelling alone over	Child attendant over		
			From 15 to 18 years children may travel alone with a written authorization by the parent/legal guardian		pay only 5,50 € per passage; children travelling in cabins must be accompanied by a paying adult.	
<b>BDZ</b>	6 years	12 years	10 years			
<b>CD</b>	6 years	18 years	6 years	10 years	Age must be proven from the age of 15 by valid ID.	Maximum of 2 children
<b>CFL</b>	6 years	12 years	6 years		only in 1st class, 2nd class for free	
<b>CFR CALATORI</b>	6 years	15 years	18 years	18 years		Free ticket will be necessary; maximum of 2 children
<b>CIE</b>	4 years	16 years	4 years		Applies to Great Britain and Ireland (Republic of Ireland and Northern Ireland) both to the rail and maritime sections. However, on the maritime links between Great Britain and the Continent age limits for children are from 4 to 14 years of age.	
<b>CP</b>	4 years	13 years	No specific age limit		Age must be confirmed by ID	
<b>DB</b>	6 years	15 years	6 years			
<b>DSB</b>	6 years	16 years	6 years			Maximum of 2 children
<b>Hellenic Train</b>	4 years	12 years	12 years			
<b>HZPP</b>	6 years	12 years	6 years			
<b>LG</b>	6 years	12 years	6 years			



Carrier	Age limit				Comment	Comment on free travel with reservation
	Free travel under	Child discount under	Travelling alone over	Child attendant over		
<b>MÁV-START/ GYSEV</b>	6 years	15 years	10 years	18 years		n/a (child ticket will be necessary)
<b>NIR</b>	4 years	16 years			Applies to Great Britain and Ireland (Republic of Ireland and Northern Ireland) both to the rail and maritime sections. However, on the maritime links between Great Britain and the Continent age limits for children are from 4 to 14 years of age.	
<b>NS</b>	4 years	12 years	12 years	18 years		
<b>ÖBB</b>	6 years	15 years	6 years	No minimum age for NRT	Including the private carriers represented by ÖBB	
<b>PKP</b>	4 years	12 years	13 years	18 years	“PKP Intercity” and Polish carriers accepting international tickets (see SCIC-PKP)	n/a (child ticket will be necessary)
<b>SBB</b>	6 years	16 years	6 years		Including the private carriers represented by SBB.	
<b>SJ</b>	7 years	20 years	7 years		and Swedish carriers accepting international tickets	
<b>SNCB</b>	12 years	12 years	18 years	18 years with parent/legal guardian written permission if accompanied by another person than parent	Age must be proven by valid ID. Max. 4 children under 12 years accompanied by an adult of at least 18 years travel for free. A free ticket for the accompa-	

Carrier	Age limit				Comment	Comment on free travel with reservation
	Free travel under	Child discount under	Travelling alone over	Child attendant over		
					niedchild is necessary. As of the 5 <sup>th</sup> child, 50% discount applies.	
<b>SNCF</b>	4 years	12 years	4 years			
<b>SV</b>	6 years	14 years	14 years	16 years		Maximum 1 child
<b>SZ</b>	6 years	12 years	6 years			
<b>TCDD</b>	4 years	12 years	4 years			
<b>Trenitalia</b>	4 years	12 years	n.a.			
<b>VR</b>	6 years	17 years	6 years			
<b>ZFBH</b>	4 years	12 years	4 years			
<b>VY Gruppen<sup>(1)</sup></b>	6 years	18 years	12 years			
<b>ZPCG</b>	6 years	14 years	6 years			
<b>ZRS</b>	4 years	12 years	4 years			
<b>ZRSM (MZ)</b>	4 years	12 years	4 years	16 years		
<b>ZSSK</b>	6 years	16 years	6 years	16 years		

(1) "Vy Gruppen" and Norwegian carriers accepting international tickets: Vy Tog, SJ Norge, GoAhead Nordic

## 12.4 Group travel

Groups can only be accepted for travel if the carrier is able to accommodate the group in timetabled trains, ship, or buses. Group travel might be subject to compulsory reservation.

A reduction for a group will be allowed if the reduced fare is paid for at least 6 persons.

The passengers forming the group must travel together in the same train, ship, or bus for the whole journey.

Carriers reserve the right to withdraw the provisions of this section for specific periods of time or for certain trains, ships, and buses.

### 12.4.1 Booking the tickets

The group ticket must be ordered at least 4 days before the last date for payment and the following information must be provided:

- the name of the group,
- the complete route, the date of departure,
- the total number of participants and
- the number of adults,
- the number and age of any children,
- the name of the group leader.

The group journey must be paid for at the latest 3 days before departure provided the issuing undertaking has no special regulations.

The group leader is responsible for observing the instructions given to him by the participating carriers, and for the behaviour of members of the group.

The applicant is responsible for the accuracy of the information given in the booking.

#### 12.4.2 Reductions

The reductions for groups are given in the following table. The carriers' special conditions of carriage may provide for other reductions.

Carrier	Groups in timetabled trains, ships or buses		
	Number of participants	Reduction in %	
		Single journey	Return journey
ATTICA Maritime section: Ancona/Igoumenitsa/Patras Bari/Igoumenitsa/Patras Venice/Igoumenitsa/Patras (The Greece-Italy routes are jointly operated with ANEK LINES)	6 and more	20	20
BDZ	6 and more	35	35
CD	6 and more	30	30
CFL	6 and more	30	30
CFR Calatori	6 and more	35	35
CIE	6 and more	20	20
DB	6 and more	10	10
DSB	6 and more	20	20
Hellenic Train	6 and more	25	25
HZPP	6 and more	40	40
IR	6 and more	-	-
LG	6 and more	25	25
MÁV-START/GYSEV	6 and more	30	30
NIR	6 and more	30	30
NS	6 and more	20	20
ÖBB	6 and more	30	30
PKP (PKP Intercity and Polish carriers accepting international tickets)	6 and more	20	20
SBB/CFF <sup>(1)</sup>	6 and more	30	30
SNCB	6 and more	10	10
SNCF	10 and more	30 <sup>(2)</sup>	30 <sup>(2)</sup>
SV	6 and more	30	30
SZ	6 and more	30	30
TCDD	6 and more	30	30
Trenitalia	10 and more	10	10
VR	6 and more	20	20
VY Gruppen <sup>(3)</sup>	6 and more	20	20
ZFBH	6 and more	30	30
ŽPCG	6 and more	35	35
ŽRSM (MZ)	6 and more	30	30
ZSSK	6 and more	35	35

<sup>(1)</sup> Including the private carriers represented by SBB.

<sup>(2)</sup> Reductions are not allowed in certain TGV trains or on certain days which are shown in SNCF timetable documentation.

<sup>(3)</sup> "Vy Gruppen" and Norwegian carriers accepting international tickets: Vy Tog, SJ Norge, Go Ahead Nordic

#### 12.4.3 Child reductions

Children forming part of a group pay half the reduced price for adults. The age limits for children shown in 12.3.1 apply.

#### 12.4.4 Exclusive use of a compartment

If the group requires the exclusive use of one or more compartments, the group ticket must be made out for the number of seats in the compartment(s).

#### 12.4.5 Exchange and refund of group tickets

Carriers may impose further restrictions in their special conditions of carriage.

Exchange, refund, or partial refund can be done no later than 3 days before departure.

### 12.5 Special trains, special coaches

It is possible to charter special trains or special coaches. Conditions and charges may be requested from the carriers. Appendix 2 shows the list of contact addresses for the carriers taking part in chartering of special trains or special coaches.

### 12.6 RAILPLUS (terminated as of Dec. 10<sup>th</sup>, 2023)

#### 12.6.1 Beneficiaries

RAILPLUS cards are issued in accordance with the SCIC of each undertaking. This shall be in accordance with the termination of the RAILPLUS-offer in December 2023.

#### 12.6.2 Period of validity of the RAILPLUS card

In principle, RAILPLUS cards are valid one year, as maximum until Dec. 9<sup>th</sup>, 2023.

If a RAILPLUS card is issued to supplement a national entitlement card, its validity may not extend beyond the date shown on the national entitlement card.

If national entitlement cards are valid for more than a year, carriers may use their discretion when setting the validity of RAILPLUS cards.

The first day and last day of validity are to be shown on the RAILPLUS card.

The RAILPLUS card can be shown in a mobile app. The RAILPLUS-card should then contain logo and validity period.

#### 12.6.3 Charge for the RAILPLUS card

The charges for RAILPLUS cards are set down in the SCIC of each undertaking.

#### 12.6.4 Reduction in fares upon presentation:

- of a RAILPLUS card in conjunction with a national entitlement card, the reduction which the national entitlement card allows will be given by the issuer of this card, on the sections of line over which it is valid. A reduction of at least 15% will be given by the other carriers participating for those sections of line served by all carriers taking part in the RAILPLUS offer.
- of a RAILPLUS card not linked to a national entitlement card, a reduction of at least 15% will be given for those sections of line served by all carriers taking part in the RAILPLUS offer.

The reduction will be calculated from the standard NRT-fare.

The reduction may be restricted to certain targetgroups.

#### 12.6.5 Supplements, reservation charges

No reduction is allowed on supplements for the use of certain trains and coaches or reservation charges in accordance with the tariff.

#### 12.6.6 Use of the RAILPLUS card

Passengers entitled to RAILPLUS fares must carry their RAILPLUS card and if the card is nominative the customer must be able to identify themselves in the case of onboard controls.

#### 12.6.7 Irregularities

A passenger will be regarded as being without a valid ticket if he/she is unable to show a valid RAILPLUS card.

The national regulations of the various carriers apply to the collection of the appropriate fare in these cases.

#### 12.6.8 Refund of the RAILPLUS card

In principle the charge for the RAILPLUS card will not be refunded.

In individual cases, participating carriers may provide for complete or partial refund (for example, death of the RAILPLUS card holder).

#### 12.6.9 Loss and theft

Lost or stolen RAILPLUS cards will not be replaced or refunded.

#### 12.6.10 Issue of tickets

The following tickets will be issued with RAILPLUS reductions:

International and national tickets issued in conjunction with them, tickets in connection with

- NRT tariff,
- IRT offers,
- national reductions,
- other rail offers;

This also applies to tickets from frontier points or tickets for domestic sections provided that the combination of tickets creates an international journey (i.e., one which crosses a frontier).

The traveller has to prove the international journey (including RAILPLUS reduction) by showing the tickets issued in conjunction (i.e., for pre-run and/or for a distance connecting) during ticket control.

The "RAILPLUS" text is to be shown in the reason for the reduction box on tickets.

#### 12.6.11 Period of validity of tickets

Tickets issued on the basis of a RAILPLUS card are valid for the same period as standard tickets for international or, where appropriate, domestic traffic.

The period of validity must not however extend beyond the validity of the RAILPLUS card. In any case the application of the RAILPLUS-offer ends for tickets with travel dates on Dec. 9<sup>th</sup>, 2023 (last possible day of travel with RAILPLUS-reduction on standard fare).

#### 12.6.12 Change of route, change of class

In general, change of route, change of class, change to a higher service category or to a higher class of train is permitted. Carriers may however prohibit changes to class of travel or to a higher class of train.

In each case the difference between the reduced fares will be charged.

### 12.6.13 Participating carriers

<b>Carrier</b>	<b>Target group</b> - adult - junior -26 - senior +60	<b>Recognition "Incoming"</b> (passive participation in the offer) until Dec. 9 <sup>th</sup> , 2023	<b>Sale "Outgoing"</b> (active participation in the offer) until Dec. 9 <sup>th</sup> , 2023	<b>in conjunction with the carrier's own basic card, comments</b>
Attica Group	all	X (Adria-Lines)		
BDZ	all	X	X	
CD	all	X	X	In-Karta/RAIL-PLUS, also as electronic app
CFR Calatori	all	X	X	
CIE	senior	X	X	
DB	all	X	X	BahnCard, also in form of electronic App
DSB	all	X		
Hellenic Train	all	X	X	
HZPP	all	X	X	
LDZ	all	X		see SCIC-EWT
LG	all	X		see SCIC-EWT
MÁV-START/ GYSEV	all	X	X	START Klub
NS	all	X	X	
ÖBB (private RUs excluded)	all	X	X	VORTEILScard, ÖsterreichCard, also in form of electronic App
PKP ("PKP Inter-city" and Polish carriers accepting international tickets)	all	X	X	
SV	all	X	X	
SZ	all	X	X	
Trenitalia	all	X	junior, senior	IRT fare, Carta d'Argento, Carta Verde
VR	all	X	X	
VY Gruppen <sup>(1)</sup>	junior, senior	X	X	
ZFBH	all	X	X	
ZPCG	all	X	X	
ZRS	all	X	X	
ZRSM (MZ)	all	X	X	
ZSSK	all	X	X	

<sup>(1)</sup> "Vy Gruppen" and Norwegian carriers accepting international tickets: Vy Tog, SJ Norge, GoAhead Nordic

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## **13 Exchange and refund**

This information comes as a reference to point 5.2.5 GCC-CIV/PRR.

### **13.1 Exchange**

Exchange may only be made within the period laid down by the carrier. Special regulations for exchange may apply to special offers.

As appropriate, a difference in fares may be refunded or charged to the passenger.

### **13.2 Refund**

In principle, the fare for a ticket will be completely or partially refunded if the ticket is not used at all or is only partially used. Non-use or partial non-use must be confirmed on the ticket as of the first day of validity or until the time of departure according to the Carrier's conditions. If the ticket bears no confirmation of non-use or partial use, appropriate evidence may be required with the application for refund (medical statement, new ticket bought instead of the unused ticket, etc.)

#### **13.2.1 Submission and handling of applications for refund**

The provisions of the GCC-CIV/PRR apply as regards submission and handling of applications for refund.

Applications for refunds are to be submitted to the issuing undertaking together with the original tickets at the latest one month after the validity of the ticket has expired. This period can be extended to three months, according to specifications in the SCIC of the issuing undertaking.

The requests themselves will be dealt with, in principle by the issuing undertaking, within a maximum period of three months after receiving the application and all the supporting documents from the passenger.

#### **13.2.2 Handling fee**

A fixed or variable amount may be withheld from the amount to be refunded. The amount of this fee will be set by the undertaking handling the refund.

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## **14 Special conditions for hand luggage**

This information comes as a reference to point 7.1 GCC-CIV/PRR.

As a rule, each passenger may take not more than three easy-to-handle items as hand luggage. The special conditions of the carrier have to be checked for the exact maximum measurements.

Bulky items (skis, surfboards, musical instruments, prams, etc.) are only permitted if there is suitable space in the train to store them. As appropriate, they are to be dismantled, folded or packaged.

Notice concerning the carriage of dangerous goods in passenger trains can be found in the Appendix 3.

### **Special exceptions of hand luggage carriage**

<b>Carrier</b>	<b>Condition</b>
DB-OeBB cooperation	Packed and/or wrapped bicycles are not allowed in DB-OeBB-corporation trains if the passenger travels via Brennero/Brenner (i.e., EC 81 – 89)

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## **15. Bicycles taken along by the passenger**

This information comes as a reference to point 7.5 GCC-CIV/PRR.

The carriers' timetable documentation specifies the trains in which it is possible to take bicycles and if a reservation is required.

If bicycle racks are available, in principle bicycles may be taken. Bicycle racks are shown by pictograms on coaches, and, when available, by indicators on the platform.

Carriers may refuse to carry certain types of bicycles or allow folded bicycles only. For special regulations see table in 15.5.

### **15.1 Bicycle types**

The following types of bicycles may be taken:

- commercially available bicycles (including those with auxiliary electric motors; the battery must remain installed in the bicycle and shall not be charged onboard the train.
- bicycle trailers for children or goods
- two-seat tandems, recumbent bicycles, tricycles and similar special types of bicycles.

### **15.2 Conditions for ticket and reservation**

In order to take a bicycle along, passengers must hold

- a. an international ticket for the same route, date, train as the bicycle ticket described in b. is issued.
- b. an international bicycle ticket.

For special types of bicycles additional international bicycle tickets may be required.

- c. a reservation or allocation of a dedicated space.

**One** space is adequate for a commercially available bicycle, a two-seat tandem, or a recumbent bicycle

**Two** spaces are necessary for a commercially available bicycle with a trailer, or a tricycle.

Prices and conditions for bicycle tickets depend on the carrier's regulations.

Additional spaces in accordance with the carrier's arrangements may be necessary to accommodate special types of bicycles.

### **15.3 Provisions of journey with bicycle**

Passengers load and unload their bicycle themselves. The loading is done without the luggage attached to the bicycle.

### **15.4 Liability for bicycles carried by the traveller**

Carriers are only liable for accompanied bicycles in accordance with their liability for hand luggage (Article 33 – 35 CIV).

Passengers must therefore secure their bicycles to prevent damage and theft and if appropriate insure them.

The carrier accepts no liability for luggage which passengers leave on the bicycle. This also applies to accessories not permanently attached to the bicycle, such as water bottles, pumps, speedometers, computers, etc.



## 15.5 Participating carriers

Carrier (Abbreviation)	Sale of the international bicycle ticket (active participation)	Recognition of the international bicycle ticket (passive participation)	excluded types	Remarks
CD	yes	yes	Tandems and multi seat bikes	
CFL	yes	yes		
DB	yes	yes	S-Pedelecs, Cargo bicycles, Trailer for children if unfolded	Reservations for long distance trains are compulsory.
DSB	yes	yes	Trailer for children if unfolded	
HZPP	yes	yes		
MÁV-START/ GYSEV	yes	yes	Recumbent bicycle, Cargo bicycle trailers, (Electric or petrol) powered bicycles	
NS	yes	yes	bicycles with internal combustion engine, bicycle trailers, Cargo bicycles	
ÖBB	yes	yes		Measures of bicycle: length: 185 cm height: 110 cm width: 60 cm Wheel diameter: 28 inch (74 cm) Tire width: 4.2 cm Weight: max. 30 kg
PKP	yes	yes	Tandem, S-Pedelecs (PKP-DB)	
SBB/CFF	yes	yes		International tickets are also valid on all the Swiss private railways associated with the NRT.
SNCB/NMBS	yes	yes		Regional and domestic trains only accept bicycles when there is space.
SV	yes	yes		
SZ	yes	yes		
ZSSK	yes	yes		

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## **16 Taking dogs and small pets**

This information comes as a reference to point 8 GCC-CIV/PRR.

### **16.1 Conditions**

- 16.1.1 Passengers may take pets which are small and not dangerous and can be taken in containers as hand luggage. The containers must be so constructed that they cannot injure or damage people or property.
- 16.1.2 In addition, passengers may take dogs which are not in containers as hand luggage, or which cannot be put in containers provided they are on a lead and fitted with a suitable muzzle.
- 16.1.3 No other animal or animals with infectious diseases may be carried. Animals, except assistance dogs, may not be taken into coaches with catering installations. In addition, assistance dogs are excluded from the obligation to be muzzled.

### **16.2 Carriage charges**

- 16.2.1 Small animals covered by point 16.1.1 and assistance dogs will be carried free of charge. For assistance dogs, free tickets are issued on basis of point 17.3.
- 16.2.2 A ticket at half the standard second-class adult fare will be issued to dogs carried without a container, no matter which class or category of service is being used. Special supplements will not be charged. Whether further reductions are allowed is covered in the conditions of carriage for special offers. Accommodation will not be reserved for animals.

Carriers may exclude animals from specific class or coaches.

### **16.3 Special conditions of animal carriage by carriers**

In any case, passengers should refer to the Carrier's special conditions of carriage for more information on the categories of animals accepted onboard and any applicable condition.

<b>Carrier</b>	<b>Condition</b>
CD	Small pets covered by point 16.1.1 and dogs covered by point 16.1.2 are not allowed in first class or in sleeping cars.
CD	Dogs covered by point 16.1.1 only allowed one container per person. On point 16.2.2 only one dog per person is allowed, and on Alfa Pendular (AP) and Intercity (IC) trains the dog pays a full fare according to the class it travels.
DSB	Each fare-paying passenger may take only one dog.  Small pets covered by point 16.1.1 and dogs covered by point 16.1.2 are not allowed in first class, except assistance dogs or dogs accompanying blind passengers.
MÁV-START	Dogs covered by point 16.1.2 are not allowed in first class or in sleeping and couchette cars serviced by Hungarian operator.
VY Gruppen	Animals, except assistance dogs, are not permitted on journeys to Norway
ZSSK	Small pets covered by point 16.1.1 and dogs covered by point 16.1.2 are not allowed in first class or in sleeping cars.

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## **17 Special offer of carriage for persons with reduced mobility (PRM)**

This information comes as a reference to point 14.2 GCC-CIV/PRR.

### **17.1 Beneficiaries**

To benefit the offer are authorized:

- a) blind persons,
- b) wheelchair/pushchairs users,
- c) other disabled persons

holding a national registration/PRM card (or an appropriate official document) and travelling together with an assistance dog or an accompanying person, provided that it is stated in the national registration/PRM card and accepted on the journey in question.

In the case of the PRM person being a young child usually entitled to travel without ticket (see point 12.3.1) this person has to buy a child ticket to be entitled to an accompanying person.

Children in special pushchairs also fall within the meaning of wheelchair users.

### **17.2 Fares and reductions**

Beneficiaries under no 17.1 (as follow: Beneficiaries) pay the standard or a reduced fare for international journeys if the provisions of the tariff provide for that or if he/she has a special entitlement to one.

The accompanying person or assistance dog to which the Beneficiary is entitled to accompany the Beneficiary with a zero price-ticket, showing the reason of the discount.

If required, the reservation fee for accompanying persons is obligatory as well as supplements for the use of certain coaches and trains.

### **17.3 Issue of ticket**

International tickets and domestic tickets in foreign sales for Beneficiaries as well as accompanying persons/assistance dogs shall be issued by a sales point in the country in which the blind persons/ disabled person's registration/PRM card was issued under the national conditions for travels by train.

The free ticket for accompanying persons/assistance dogs can be issue only to the networks of participating railways. (See point 17.5).

### **17.4 Validity of the ticket**

The ticket for carriage of the accompanying person/assistant dog is valid only for same service class and on the same route/coach/compartment as the ticket of the Beneficiary.

Beneficiaries must carry his/her blind person's registration/PRM card (or the appropriate official document) and being able in a position to identify himself/herself.

Accompanying persons not travelling together with a Beneficiary shall be considered as a passenger without a valid ticket.

## 17.5 Participating carriers

Carrier	Special offer of carriage			remarks
	Blind persons	Wheelchair users	Other disabled persons	
Attica				
BDZ	✓			
CD <sup>(1)</sup>	✓	✓	✓	
CFL <sup>(1)</sup>	✓	✓	✓	
CFR Calatori	✓			
CIE	✓			
CP	✓			
DB <sup>(1)</sup>	✓	✓	✓	only fully trained assistance dogs are accepted
DSB <sup>(1)</sup>	✓	✓	✓	
Hellenic Train <sup>(1)</sup>	✓	✓	✓	
HZPP	✓			
MAV-START <sup>(1)</sup>	✓	✓		only fully trained assistance dogs attending blind passengers are accepted
GYSEV	✓			
NS <sup>(1)</sup>	✓	✓	✓	
ÖBB <sup>(1)</sup>	✓	✓	✓	
PKP Intercity	✓			
SBB/CFF <sup>(1)</sup>	✓	✓	✓	
SNCB/NMBS <sup>(1)</sup>	✓	✓	✓	
SNCF	✓			
SV	✓			
SZ <sup>(1)</sup>	✓	✓		
TRENITALIA	✓			
ZPCG	✓			
ZRSM (MZ)	✓			
ZSSK <sup>(1)</sup>	✓	✓	✓	only fully trained assistance dogs are accepted

<sup>(1)</sup> If, on the part of the carrier, accommodation of a wheelchair user is possible only in 1st class, the usage is possible with a 2nd class ticket.

## 18 Registered luggage

This information comes as a reference to point 9 GCC-CIV/PRR.

The conditions for the carriage of accompanied registered luggage are published in the special conditions of carriage of the carriers which offer the service.

## 19 Cancellation of trains and anticipated delays

This information comes as a reference to point 10 and 11 GCC-CIV/PRR.

Point 10 and 11 GCC-CIV/PRR cover the entitlement of passengers to refunds, compensation and assistance in the event of train cancellation or delay in accordance with Articles 18 - 20 PRR 2021/782.

Compensation for delay for holders of Rail Pass tickets is covered in the SCIC RPT, published by Eurail B.V.