

Confidential once completed!

Submission of application

Date of submission of application (year/month/day/hour/minute)	Date of submission of application (year/month/day/hour/minute)
Data of Applicant (travels of more than one passengers at a time need to be submitted on separate application forms)	
Name	
Telephone number, e-mail address or other contact details	
Outward travel details	
Day of travel	
Departure time and number of train	
Station of departure	
Transfer station if relevant	
Station of arrival	
Inward travel details	
Day of return	
Departure time and number of train	
Station of departure	
Transfer station if relevant	
Station of arrival	
Wheelchair data	
Type of wheelchair: (motorized or not) Internal combustion engine is not accepted.	
Weight (in case of lifts at stations max. 250 kg including weight of passenger, in case of on-board/integrated lifts max. 300 kg including weight of passenger)	
Width (max.1200*800 mm)	
Length	
Foldable	
Other information	
Can the passenger move from the wheelchair to a seat by him/herself?	
Can the passenger use ordinary toilet?	
Is the passenger travelling alone or accompanied?	
The tickets and seat reservations are collected by whom, where and how many minutes before departure?	
Other comments (eg. need for special carriage, special lifting device)	

I hereby declare that the data provided in the application are correct, I acknowledge the information I have been given.

In case of application submitted by person:

Date:

Received:

.....
signature of recipient of the application

.....
signature of applicant

Privacy policy on data processing in connection with the notification of a special travel request ([Privacy Policy | MÁV-csoport \(mavcsoport.hu\)](#)¹)

The Data Controller: MÁV-START Zrt. (headquarters: 1087 Budapest, Könyves Kálmán krt. 54-60.; Co. reg. no.: 01-10-045551; e-mail: megrendeles@mav-start.hu; data protection officer: adatvedelem@mav-start.hu).

The Data Processors: MÁV Szolgáltató Központ Zrt. (headquarters: 1087 Budapest, Könyves Kálmán krt. 54-60.; Co. reg. no.: 01-10-045838, e-mail: helpdesk@mav-szk.hu) and Care All Kft. (headquarters: 1121 Budapest, Törökbálinti út 15. A. ép. fszt.; Co. reg. no.: 01-09-727414).

The data subject: all persons who submit a request related to a special travel request to the data controller.

Purpose of the data processing: (i) satisfaction the special travel needs, especially providing the necessary conditions for wheelchair travel; (ii) storing the data subject's data in order to more effectively manage his future special travel needs.

The legal basis of the data processing: The fulfillment of the passenger transport contract between the data subject and the Data Controller [GDPR Article 6 (1)(b) and the legality of the processing of special data (health data) are based on the consent of the data subject [GDPR Article 9 (2)(a)]; (ii) according to Article 6 (1) (a) and Article 9 (2) (a) of the GDPR the data subject's consent to the storage of his personal data for the purpose of not needing to notify his future travel request to re-enter personal data (with the exception of data changes).

Duration of the data processing: (i) 5 years after the trip; (ii) until consent is withdrawn.

Recipient: the railway companies involved in the fulfillment of the special request, such as MÁV Zrt. or GYSEV Zrt. in the case of domestic travel, and if the travel of the data subject is international, the personal data of the data subject will also be forwarded to the foreign railway company involved in the execution of the journey.

Rights of the data subject: the data subject has the right to request information from the Data Controller about the processing of his/her personal data, he/she may request the correction of his/her personal data, and – with the exception of mandatory data processing – he/she may request the deletion of his/her personal data or the limitation of data processing and he/she can withdraw the consent given to the Data Controller at any time, without restriction. Legal remedies available to the data subject: if the data subject has a comment or complaint against the Data Controller's data management, please contact the Data Controller via one of the above mentioned contact details. In addition, the data subject can file a complaint with the Hungarian National Authority for Data Protection and Freedom of Information at any of the contact details indicated below and initiate an investigation in the event of a violation of rights related to the processing of personal data. In case of any violation of the data protection rules or data subject's rights, the data subject can assert your claim in the relevant court.

The contact details of the Hungarian National Authority for Data Protection and Freedom of Information: headquarters: 1055 Budapest, Falk Miksa utca 9-11., Postal address: 1363 Budapest, Pf. 9., Telefon no.: (+36-1) 391-1400, Telefax no.: (+36-1) 391-1410, e-mail: ugyfelszolgalat@naih.hu

I declare that, at the same time as signing the application form, I have read and understood the content of the Privacy Policy and, on the basis of this, I consent to the Data Controller to process my personal data, especially my health data, and forwarding them to the relevant railway companies in the event of my international travel.

..... (place), (dd) (mm) 20..... (yy)

.....
signature of the claimant

Statement of consent to the storage of personal data

I consent to the Data Controller storing my data for my future travels (please put an "x" in the appropriate box for your declaration):

yes no

..... (place), (dd) (mm) 20..... (yy)

.....
signature of the claimant

¹ The detailed information on data processing is available here: [Privacy Policy | MÁV-csoport \(mavcsoport.hu\)](#)