Customer service

Messages from certain email label extensions are blocked automatically due to cybersecurity reasons. If you do not receive a confirmation of your e-mail notification within 24 hours, your report has not been received by our Company presumably due to IT filtering. In this case, we ask that you submit your complaint again via our Company's online reporting channel (https://www.mavcsoport.hu/en/customer-service/send-message [1]).

Name: *
Phone:
E-mail: *
Postal address: Country:
City:
Street, number:
Post code:
Do you have a START Club card? ❑ Yes
START Club card number: *
Reason for contacting: * ❍ Comment, recommendation
❍ I would like to receive information on the
❍ I would like to pay for the outstanding debts I owe
Subject of comment, recommendation * - Választás -
Subject of information request * - Választás -
Number of passenger receipts / notice(s)registration number:

Message: *
Attachments Attachment 1: Feltöltés
A fájlok mérete legfeljebb **5 MB** lehet.
Engedélyezett fájltípusok: **gif jpg jpeg png bmp txt rtf pdf doc docx odt ppt pptx odp xls xlsx ods**.
Attachment 2: Feltöltés
A fájlok mérete legfeljebb **5 MB** lehet.
Engedélyezett fájltípusok: **gif jpg jpeg png bmp txt rtf pdf doc docx odt ppt pptx odp xls xlsx ods**.
Attachment 3: Feltöltés
A fájlok mérete legfeljebb **5 MB** lehet.
Engedélyezett fájltípusok: **gif jpg jpeg png bmp txt rtf pdf doc docx odt ppt pptx odp xls xlsx ods**.

*** compulsory fields.**

Information on Data Processing

I have read an understood the Information on Data Processing [2].

By sending the data, I consent MÁV-START Ltd. processing of my personal data for the purpose and according to the conditions set forth in the information notice and forwarding it for the purpose of data processing to third parties.

Beküldés

Forrás:https://www.mavcsoport.hu/node/55965

Hivatkozások

[1] https://www.mavcsoport.hu/en/customer-service/send-message [2] https://www.mavcsoport.hu/en/mav-szemelyszallitas/domestic-travels/data-management-information-mav-start-zrt