Contact information MÁV

Contact details

Questions related to passenger transportation, information to passengers, passenger complaints, passenger comments, public announcements related to travel, timetable information:
MÁVDIREKT **[1]**

Regional Infrastructure Manager Directorates

Railway Infrastructure Regional Directorates – infrastructure management of stations and stops, tasks related to tr	
Address	E-mail
Budapest	bp.palyavasut [KUKAC] mavcsoport.hu
1087 Budapest, Kerepesi út 1-3.	
Debrecen - Miskolc	db-ms.palyavasut [KUKAC] mavcsoport.hu
4024 Debrecen, Piac u. 18.	
Pécs	ps.palyavasut [KUKAC] mavcsoport.hu
7623 Pécs, Szabadság út 39.	
Szeged	sg.palyavasut [KUKAC] mavcsoport.hu
6701 Szeged, Tisza Lajos körút 28-30.	

Railway Infrastructure Operation of MAV Co., Railway Infrastructure Services, Asset Management, Real Estate Management, International Relations, Communication Matters and Media Relations

MAV Co. (Infrastructure Operation matters)	
	E-mail
Track Facilities, Bridge and Substructure	pl.palyavasut [KUKAC] mavcsoport.hu
Telecommunications, Heavy Current, Signaling	teb.palyavasut [KUKAC] mavcsoport.hu
Traffic Management	forgalom.palyavasut [KUKAC] mavcsoport.hu
Railway Infrastructure Controlling	kontrolling.palyavasut [KUKAC] mavcsoport.hu
MAV Co. (Infrastructure Services matters)	
	E-mail

Railway Infrastructure Customer Relations and Sales	ertekesites.palyavasut [KUKAC] mavcsoport.hu

MAV Co. (Asset Management, Real Estate Management matters)

	E-mail
Directorate for Asset Management – Land Surveying and Land Acquisition	
	bp.vagyongazdalkodas [KUKAC] mavcsoport.hu
	dm-ms.vagyongazdalkodas [KUKAC] mavcsoport.hu
	ps.vagyongazdalkodas [KUKAC] mavcsoport.hu
	sg.vagyongazdalkodas [KUKAC] mavcsoport.hu

MAV Co. (International Relations matters- not customer service)

Travelling related questions, complaints, customer service:MÁVDIREKT [1]

	e-mail
International Relations	international [KUKAC] mavcsoport.hu

MAV Group Communication Directorate (communication matters and media relations)

Address	e-mail
1097 Budapest, Könyves Kálmán Krt. 36.	sajto [KUKAC] mavcsoport.hu

Forrás:https://www.mavcsoport.hu/node/4133

Hivatkozások

[1] https://www.mavcsoport.hu/en/customer-service/comments-suggestions