Transport of passengers with reduced mobility

Passengers with reduced mobility and their family members can call number +36 (80) 630 053 (**free of charge** when dialled from Hungary) for further information and for booking travel services.

MÁV Passenger Transport Co. provides special carriages depending on operating conditions.

Seats marked with a pictogram are reserved for passengers with reduced mobility with enough space for those who are travelling in wheelchairs.

Railway transport of wheelchairs and other mobility devices are free of charge. Passengers need to book the appropriate ticket.

Please book the assistance within the below deadline:

Requests of assistance are to be submitted to railway company at least 24 hours before the journey.

In case the passenger holds a multiple travel ticket a single announcement is sufficient concerning the time of further travels.

Requests for special services are due to be submitted online, on e-mail or on the phone

Request form is available on the webpage of the railway company including all data required for organizing the travel. Data of identification and contact information are required to submit only with the first request, for later travels this will serve as a reference. Other types of data is required for each request.

- e-mail address: megrendeles [KUKAC] mavcsoport.hu;
- address: MÁV Passenger Transport Co. Üzemeltetési Igazgatóság, 1091 Budapest, Üllői út 131.
- phone: ***+36 (80) 630 053*** free of charge within Hungary

Privacy policy on data processing in connection with the notification of a special travel request

Information on data processing in connection with the notification and fulfillment of a special travel request is available on the Company's website under the Data Protection / Privacy Policy point 2.3.

Letölthető dokumentumok	Méret	Dátum
Submission of application [1]	479.4 KB	2026.07.01.
Submission of application for assistance for passengers with disabilities and passengers with reduced mobility [2]	475.07 KB	2024.08.21.

Forrás:https://www.mavcsoport.hu/node/126825

Hivatkozások
[1] https://www.mavcsoport.hu/sites/default/files/upload/page/submission_of_application.pdf [2] https://www.mavcsoport.hu/sites/default/files/upload/page/submission_of_application_for_assistance_for_passengers_with_disabilities_an

d_passengers_with_reduced_mobility.pdf