

Travel possibilities for disabled people

1. Vehicles for wheelchair-users

- 1.1 In case of group travel (at least 10 disabled people), a previously ordered, special car with hoist can be used. 2 such special cars are available at present. There are 8 wheelchair places and 40 seats in the either car, and 12 wheelchair places and 16 seats in the other one. The toilet is usable by wheelchair-users in these cars, too. The car staff accompanies the group from the departure station until the destination and handles the hoist.
 - 1.2 In case of no-group travel, disabled passengers can use special cars with announcement. These cars are served with mobile hoist. The entrance doors of some cars are at least 70 cm wide. There are one or two places inside of the car for them and the toilet is usable by wheelchair-users, too. In other cars, they can travel in the entrance hall of the car (usually on secondary lines, for short journeys) and the toilet is not wheelchair-riendly.
 - 1.3 Other, not listed vehicles cannot be considered for disabled passengers' travel, because their entrance doors are too narrow (60 cm). The getting in and off into/out of these vehicles even with mobile hoist is impossible. It is exception, when the passenger travels with companion and can get off from the wheelchair with his/her help, can use the normal toilet and requests the mobile hoist only for the hoisting of the folded wheelchair into and out of the car. It has to be indicated at the announcement of the request if there is an accompaniment.
1. The mobile hoist is available for not seriously disabled passengers on demand.

2. Conditions of order

Disabled people's travel and the demand of the mobile hoist have to be announced at least 7 workdays before the planned travel. The order is possible by e-mail or by post.

- The e-mail-address of the order: megrendeles@mav-start.hu

- The post address of the order:

MÁV-START Zrt. Üzemeltetési Szervezet

Könyves Kálmán krt. 54-60.

Budapest H-1087

In case of written order, the data of the downloadable data sheet are needed.

The company MÁV-START Zrt. accepts the traffic of the special cars only dependently on the operational conditions.

The list of the railway stations with mobile hoist is included in the next table.

Railway stations:

Balatonszentgyörgy	Karcag	Szerencs
Békéscsaba	Kál-Kápolna	Székesfehérvár
Bp. Déli pu.	Kecskemét	Szolnok
Bp. Keleti pu.	Kiskunfélegyháza	Szombathely
Bp. Nyugati	Kisújszállás	Tokaj
Debrecen	Miskolc Tiszai	Vámosgyörk
Dombóvár	Murakeresztúr	Vésztő
Eger	Nagykanizsa	Zalaegerszeg
Fonyód	Nyíregyháza	Záhony
Füzesabony	Pécs	
Gyékényes	Piliscsaba	
Győr	Püspökladány	
Gyula	Siófok	
Hajdúszoboszló	Szeged	
Kaposvár	Szekszárd	

The order of the cars without hoist is possible only for the travel between railway stations with mobile hoist.

The load limit of the mobile hoist is 250 kg.

Railway stations with toilet for disabled passengers are listed in the next table.

Railway stations:

Balatonszentgyörgy	Keszthely	Sopron
Békéscsaba	Komárom	Szerencs
Bp. Nyugati pu.	Miskolc	Székesfehérvár
Debrecen	Nagykanizsa	Szombathely
Fonyód	Nyíregyháza	Tapolca
Gárdony	Pápa	Tiborszállás
Gyula	Püspökladány	Záhony
Hajdúszoboszló	Révfülöp	Zánka Köveskál
Hegyeshalom	Sátoraljaújhely	
Kaposvár	Siófok	

Demand announcement

Date of demand announcement	
Applicant's data	
Name	
Phone number, e-mail, other contact	
Data of outward journey	
Day of outward journey	
Departure of train/train number	
Departure station	
Transfer station	
Destination	
Data of return journey	
Day of return journey	
Departure of train/train number	
Departure station	
Transfer station	
Destination	
Data of wheelchair	
Type (with or without motor)	
Weight	
Width	
Length	
Folding/collapsible?	
Other information	
Can you sit from the wheelchair onto the seat?	
Can you use the normal toilet?	
Are you travelling alone or with companion?	
Where and by who are the tickets and the reservation seat tickets overtaken minutes before the departure?	
Other remarks (e. g.: no special car, only mobile hoist needed)	

Date: